Description of Enterprise and Information Systems and Zachman Framework

For my portfolio I have chosen Argos as my chosen enterprise. During the duration of the project I will act as a systems analyst/developer to Argos, acting to document and help improve their information systems. Argos are a company focusing on allowing customers to order items instore or online, and then collect them from the front desk. These items can be things such as tech goods or toys, and there a wide variety of items on sale by Argos.

Information systems play a vital role in the day to day operations of Argos. Systems are used to monitor stock, and control dispatches from warehouses to individual shop fronts based on need. While customer orders are largely taken from online, Argos does offer in store ordering, and so information systems are needed to make sure the customer is given the right item after their order. Without the vital functions of these information systems Argos could not exist. During my project, I will aim to record the function of these systems in business process model notation (BPMN) diagrams and a Zachman framework.